

Matthew P. Smalling
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EXECUTIVE SUMMARY

Infrastructure and operations leader with 15+ years of experience modernizing enterprise technology environments across regulated and high-availability industries. Proven track record leading infrastructure transformation initiatives involving hybrid cloud strategy, virtualization modernization, operational resiliency, cybersecurity governance, and enterprise service delivery.

Experienced in balancing modernization, scalability, operational reliability, and long-term business objectives across cloud, on-premises, and hybrid infrastructure environments. Recognized for building high-performing technical teams, improving operational maturity, and driving infrastructure evolution through practical, cost-conscious technology strategy.

CORE TECHNOLOGY & LEADERSHIP CAPABILITIES

Infrastructure Modernization & Operations

Infrastructure & Cloud Operations • Hybrid Infrastructure • Enterprise Virtualization • High Availability Platforms • Infrastructure Modernization • Data Centers & Colocation • Disaster Recovery & Business Continuity

Operational Excellence & Service Delivery

IT Service Delivery • ITIL Practices • Incident / Change / Problem Management • SLA & KPI Governance • Operational Reliability • Process Improvement • Infrastructure Governance

Cloud & Virtualization Platforms

VMware Infrastructure • VMware vSphere • Hyper-V • Proxmox VE • AWS • Microsoft Azure • Microsoft 365 • Infrastructure Automation • Operational Platform Optimization

Security & Compliance

Cybersecurity Operations • SOC 1 & SOC 2 Readiness • Vulnerability Management • Identity & Access Management • Regulatory Compliance • Operational Controls • Risk Governance

Leadership & Organizational Management

Infrastructure Leadership • Cross-Functional Team Leadership • Vendor & Managed Service Oversight • Budget Management • Operational Strategy • Enterprise Collaboration • Technology Roadmaps

KEY LEADERSHIP ACHIEVEMENTS

- Led enterprise infrastructure modernization initiatives across hybrid cloud and virtualization environments, improving operational scalability, resiliency, and service reliability.
- Directed cloud integration and infrastructure transformation efforts supporting operational modernization while balancing governance, business continuity, and long-term operational sustainability.
- Improved operational stability and reduced production incidents through structured ITSM practices involving incident, change, and problem management.

- Delivered SOC 1 / SOC 2 operational readiness initiatives while strengthening vulnerability management, operational governance, and compliance alignment.
- Built and led high-performing infrastructure and operations teams supporting distributed enterprise environments across North America and Europe.
- Improved infrastructure resiliency, disaster recovery readiness, and operational visibility through virtualization modernization, monitoring improvements, and operational automation initiatives.

PROFESSIONAL EXPERIENCE

Euronext Securities

Head of Infrastructure & Cloud Operations

2019 – 2026

Led infrastructure, cloud operations, and service delivery across North America and European environments, supporting high-availability enterprise platforms in regulated environments.

Partnered with executive leadership to modernize infrastructure strategy through hybrid cloud adoption, virtualization initiatives, operational transformation, and service delivery improvements aligned to business growth and operational stability.

Led cross-functional infrastructure teams and managed service providers while driving operational reliability, cybersecurity readiness, infrastructure modernization, and ITSM-based service delivery practices.

Key Accomplishments

- Led enterprise virtualization and hybrid infrastructure initiatives supporting scalability, resiliency, and distributed production operations.
- Directed modernization efforts involving VMware infrastructure, cloud integration, automation, and operational platform optimization.
- Improved service reliability and operational performance through structured incident, change, and problem management practices.
- Led cloud and infrastructure transformation initiatives supporting scalability, operational flexibility, and long-term modernization goals.
- Delivered SOC 1 & 2 readiness initiatives, vulnerability management improvements, and operational governance enhancements.
- Built and led high-performing infrastructure and operations teams across cloud, on-premises, and hybrid environments.
- Managed vendor partnerships and service providers, improving SLA performance, accountability, and operational consistency.

COMPLY

Manager of Infrastructure Services

2014 – 2019

Led infrastructure operations and enterprise platform services across high-availability production environments, supporting infrastructure modernization, virtualization strategy, operational reliability, and service delivery initiatives.

Managed cross-functional infrastructure teams responsible for enterprise systems, virtualization platforms, Microsoft technologies, disaster recovery, monitoring, and operational support across distributed environments.

Partnered with executive leadership to improve infrastructure scalability, operational governance, cloud readiness, and long-term technology strategy while supporting business growth and operational stability.

Key Accomplishments

- Led infrastructure modernization initiatives involving VMware virtualization, Microsoft technologies, cloud integration, and enterprise operational improvements.
- Improved scalability and reduced production incidents through modernization of multi-tiered infrastructure environments.
- Spearheaded Office 365 migration initiatives, unified communications modernization, and disaster recovery improvements involving AWS integration.
- Supported SOC 1 / SOC 2 operational readiness initiatives through improved governance, monitoring, patch management, and operational controls.
- Implemented infrastructure monitoring and backup modernization initiatives using Veeam technologies and operational automation improvements.
- Improved operational efficiency, infrastructure resiliency, and recovery capabilities through infrastructure standardization and process improvements.
- Built and led high-performing infrastructure teams while improving collaboration, operational accountability, and long-term staff retention.

Sunovion Pharmaceuticals Inc.

Principal Windows Administrator → Network Engineer

2005 – 2014

Managed and supported enterprise infrastructure environments across production data centers and distributed enterprise systems, supporting operational stability, virtualization modernization, and infrastructure scalability initiatives.

Key Accomplishments

- Built and expanded enterprise VMware infrastructure environments supporting virtualization modernization, operational resiliency, and scalable production services across complex enterprise environments.
- Led enterprise virtualization initiatives reducing hardware footprint and improving infrastructure utilization across production systems.
- Improved infrastructure visibility and recovery readiness through enterprise monitoring and backup platform implementation.
- Supported infrastructure operations across 500+ servers and 600+ users within enterprise production environments.
- Established structured infrastructure ownership and operational support processes across core technology platforms.

EDUCATION & PROFESSIONAL DEVELOPMENT

Hofstra University

B.S., Computer Science and Business

Certifications & Training:

CompTIA Security+ (In Progress) | CISSP (Planned) | ITIL Foundation | VMware vSphere (V8.x) | AWS Cloud Architecture | Google Cybersecurity Certificate